EventSafe

User Guide

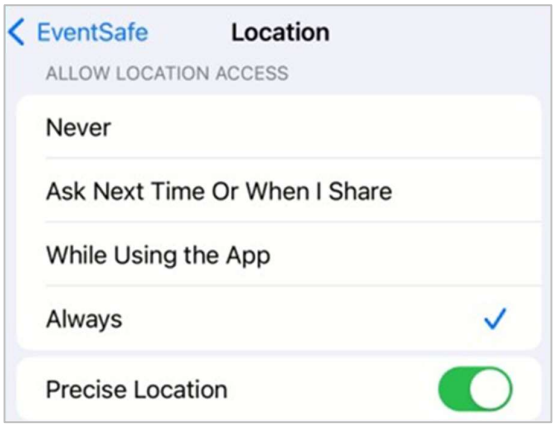
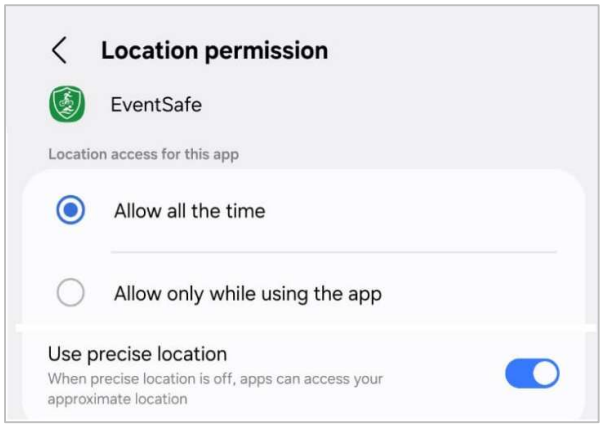
EventSafe is an app designed to assist event organisers with enhanced risk and safety management.
Android users: Please make sure you search for 'RaceTec EventSafe' on the Playstore.

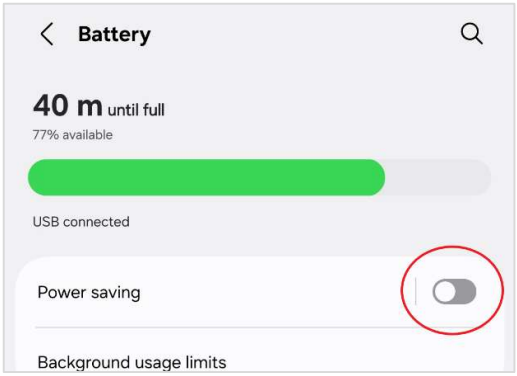
You have only 3 steps to follow:

1. Select your event
2. Validate yourself by entering your race/bib number
3. Start tracking (before the race starts). The app may start tracking automatically just before the race start time.

You can stop the app tracking when you finish, or if you withdraw. If you forget, the app will auto-stop after the event.

For tracking to work effectively the app needs appropriate permissions, which allows it to continue operating when you lock your phone. These permissions will be requested when you first start the app. If you have not selected the correct permissions, then follow the following steps:

iPhone	**Android**
Go to your phone settings: **Apps – EventSafe – Location** Make sure **Always** and **Precise Location** is selected	Go to your phone settings: **Apps – EventSafe – Permissions – Location** Make sure **Allow all the time** and **Use precise location** is selected
	



You also need to make sure your phone battery can last for the duration of the event. Use an external battery pack if you need to.

Remove any battery optimizations, especially on **Android** phones which sometimes shut down GPS location recording when you lock your phone.

TURN BATTERY SAVING OFF ON ANDROID PHONES