

VT-One GPS Safety Tracker Devices FAQ VTONE.IO



Competitor Tracking Devices Info for 20 Beaches Surfski Competition (19 Oct 2024):

Each registered competitor or team will be supplied with a tracking device. This device (approx. 8cm x 5cm x 2cm) will be carried on the competitor's Personal Flotation Device (PFD/lifejacket).

Where do I put the tracker?

Place the tracker on the top right or left front of your PFD using the provided cable tie, as high as possible. This ensures that if you fall into the water, the device can stay above water more easily.

- Note: The device does not work underwater or under a water bladder on your PFD. If you're in trouble, make sure the device stays above water.
- The device is waterproof and can get wet.
- Do not place the device on your boat as it is intended solely for your personal safety.

If you need assistance, VT-One personnel will help you place the device on your PFD correctly.



Why do I need a tracking device?

Safety first. The tracking device serves multiple purposes:

- 1. Location Tracking: Race Management can monitor your location throughout the course for time-sensitive rescue or recovery if needed.
- 2. **Geofencing**: Competitors are kept within the safe boundaries of the course.
- 3. **Progress Monitoring**: Allows real-time tracking if the field spreads out.
- 4. Efficient Management: Helps with competitor tracking, cutoff times, and launching safety boats.
- 5. Waterway Safety: Supports government transport bodies in ensuring safe waterway use.
- 6. Support Crew Tracking: Enables family and friends to follow your progress in real time.
- 7. Race Review: Aids in post-race reviews for rule compliance.
- 8. **Position Verification:** Assists in double-checking positional results.

When will I get my tracker?

You'll receive your tracker at race registration along with your timing chip.

- Relay Teams: The device must be handed over to the next paddler during transitions.
- **Double Boats:** Each competitor will receive their own tracker (two per boat).



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Do I need to register the tracker?

No, the tracker is self-managing. Simply keep the tracker on you at all times while on the water during the race.

What happens after the race?

Make sure volunteers remove your tracker when you finish, before leaving the finish line area. You will be charged for the tracker if it is lost, damaged, or tampered with.

Will the tracker show me travelling to my home address?

No. The tracker will only provide a publicly visible location during the event. It will not track or show your movements outside of the event boundaries once the race is over.

How can my support crew, family, and friends track me?

They can track your progress in real time by scanning the QR code provided or visiting the link: vtone.io

Steps for tracking:

- 1. Register a new account or sign in if they already have one.
- 2. Enter an email address and a password of their choice.
- 3. Select the event to watch.
- 4. No payment or credit card details are required.
- 5. They can follow competitors by clicking on the on-screen label, which will also show other participants in the race.
- 6. Alternatively, they can click on a competitor's flag on the main page to view details such as name, speed, and category information.



Please contact the event's provided emergency numbers if you see your competitor in any trouble.

